

NOTICE OF JOB OPENING
MI Health Link Ombudsman Program
Long Term Care Targeted Outreach Coordinator Position

The Michigan Elder Justice Initiative (MEJI) is seeking an advocate to serve as the Long Term Care Targeted Outreach Coordinator for the MI Health Link Ombudsman program (MHLO). **MEJI/MHLO is a project of the Michigan Statewide Advocacy Services (MSAS), administered by the Michigan Advocacy Program (MAP). MSAS is an equal opportunity employer, committed to diversity and inclusion in the workplace.**

MEJI advocates for low-income older adults and people with disabilities on issues related to healthcare, benefits, long term care, elder abuse, and individual rights. MEJI serves as the home for the Michigan Long Term Care Ombudsman Program (MLTCOP) and the MI Health Link Ombudsman program as well as overseeing two local long term care ombudsman programs. It also engages in elder abuse prevention and remediation efforts. In addition, MEJI provides advice and support to legal services lawyers and other advocates serving low income elders and people with disabilities across the state. MEJI also undertakes systemic advocacy efforts, often in collaboration with state and federal advocacy partners.

The Long Term Care Targeted Outreach Coordinator will work with MI Health Link residents in long term care facilities and other MI Health Link enrollees in Wayne and Macomb Counties. The Targeted Outreach Coordinator will:

- Meet with MI Health Link enrollees in long term care facilities and in the community;
- Collect information on the MI Health Link services the enrollee is receiving;
- Identify if the enrollee has unmet needs or is struggling to access covered services and coordinate with the enrollee's health plan to resolve these issues;
- Determine the role of care coordination in the enrollee's health care;
- Identify residents who are interested in transitioning back into the community and work with the local Long Term Care Ombudsman and MI Health Link health plans to facilitate these transitions;
- Engage in general MI Health Link Ombudsman outreach to nursing facility resident councils, residents, and facility staff;
- Use the collected data to compile a database of beneficiary experiences and outcomes;
- Set up and coordinate logistics for outreach events targeting both current and potential MI Health Link enrollees;
- Engage in periodic client follow up for individuals who have contacted the MI Health Link Ombudsman; and
- Engage in casework for MHL beneficiaries.

Successful applicants will possess excellent research and writing skills, strong problem-solving abilities, great people skills and an ability to juggle multiple responsibilities. Experience advocating for long term care consumers or other older people and people with disabilities is strongly preferred. Position will require statewide travel and reliable transportation, with the potential for limited overnights. A Bachelor's degree or comparable experience in social work or health care related field is required. **This is a full-time position. Salary is from \$ 38,000 DOE and includes excellent benefits.**

Please email your resume with a cover letter to scoolbaugh@meji.org with the subject line, "**MHLO Targeted Outreach Coordinator.**" Please indicate whether you are applying to any other positions with other MSAS programs or with MAP. If you have questions about the program or the position, please email Shelby Coolbaugh at scoolbaugh@meji.org.

The position is open until filled; applications received by October 15, 2018 will receive priority.

**PLEASE POST OR CIRCULATE
9/25/2018**