

Other Important Numbers

The MI Health Link Ombudsman can help with many MI Health Link problems. However, some groups may be better at answering specific questions.

Want to know if a plan is right for you? Want to know if your doctor is part of a health plan's network? Want to know if a health plan covers your prescriptions?

- Contact the **Michigan Medicare and Medicaid Assistance Program (MMAP)** at [1-800-803-7174](tel:1-800-803-7174)

Want to enroll, change plans, or disenroll from MI Health Link?

- Contact **Michigan ENROLLS** at [1-800-975-7630](tel:1-800-975-7630) or [1-888-263-5897](tel:1-888-263-5897) (TTY)

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Other Important Numbers (continued)

The MI Health Link Ombudsman can help with many MI Health Link problems. However, some groups may be better at answering specific questions.

Have a problem with a nursing home, adult foster care facility, or home for the aged?

- Contact the **State Long Term Care Ombudsman** at [1-866-485-9393](tel:1-866-485-9393)



**1-888-746-MHLO
(1-888-746-6456)
(TTY 711)
Monday – Friday
8am – 5pm**

**Email:
help@MHLO.org**

**Website:
www.MHLO.org**

What is MI Health Link?



MI Health Link is a new health care program for adults who receive **both** Medicare and Medicaid services.

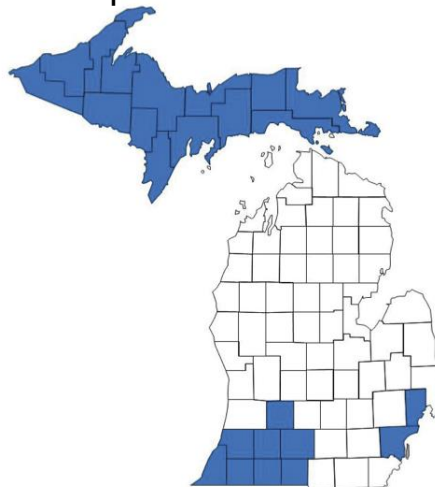
MI Health Link offers:

- A personal Care Coordinator for every enrollee
- No co-pays or deductibles
- Medical services
- Medications
- Dental services
- Vision services
- In-home services
- Equipment like wheelchairs, oxygen, or walkers
- Community-based long term care services
- Community mental health services
- Nursing home care

Am I Eligible for MI Health Link?

You may be eligible for MI Health Link if you:

- Live in the counties of Barry, Berrien, Branch, Calhoun, Cass, Kalamazoo, Macomb, St. Joseph, Van Buren, Wayne, or any county in the Upper Peninsula
- Are age 21 or older
- Have **full** Medicare and **full** Medicaid (not spend down)
- Are not enrolled in hospice



What is the MI Health Link Ombudsman?

The **MI Health Link Ombudsman (MHLO)** serves as an advocate and problem-solver for people enrolled in MI Health Link. All of our services are free and we keep all information confidential.

We can:

- Answer questions about MI Health Link
- Help solve problems with care, services, and benefits
- Connect beneficiaries to other agencies
- Assist with grievances and appeals, and
- File complaints